

General Terms & Conditions

Currency

All rates shown are in Euros.

Rates include

All rates shown are based on a per room per night basis and include all taxes.

Hotel La Roussette reserves the right to change its rates within the contract period in the event of tax and other revisions by the government.

Hotel La Roussette's published internet rates are applicable to all markets.

Payment Methods

Payments can be made by the following options:

1. Visa or Master Credit Cards.
2. Money Transfer into our Euro Account in Seychelles.
3. Cash in any major foreign currency.
4. In Seychelles Rupees (SCR)

Reservation Policy

Clients are required to provide details of their credit card as a guarantee of their reservation. Please download "[Guarantee your Booking](#)". The details may be sent by letter, fax or email and once received, its authenticity will be verified and then the reservation will be confirmed.

Clients confirming a booking more than 30 days in advance of their due arrival date may choose option 2 in **Payment Methods**. Our banking details will be provided upon request.

Deposits in cash to confirm a reservation may also be done at the Hotel's reception.

Please ensure that an official receipt is issued to the payee.

A written official confirmation of booking will be issued to all clients who have secured a confirmed booking with Hotel La Roussette.

HOTEL LA ROUSSETTE RESERVES THE RIGHT NOT TO HOLD ANY BOOKINGS FOR WHICH DEPOSITS OR GAURANTEES HAS NOT BEEN SECURED.

Cancellation Policy

Cancellations received 14 days or more prior to the client's due arrival date will be charged 50% of the total quoted amount of their stay or not less than the rate of one night stay.

Cancellations received 7 days or less prior to the client's due arrival date will be charged 100% of the total quoted amount of their stay or not less than the rate of one night stay.

"No shows" will be charged 100% of the total quoted amount of their stay.

Departures before due date

In addition to our general cancellation policy, clients who wish to depart earlier than their booked check-out date will be charged in full for the unused nights. No refunds will be entertained by Hotel La Roussette.

ALL CLIENTS MAKING A RESERVATION WITH OUR HOTEL WILL BE DEEMED TO BE IN AGREEMENT WITH THE ABOVE CANCELLATION POLICY.

Children's Policy

Children under the age of 2 will be accommodated free of charge when sharing with a full paying adult.

Children age 2 to 12 years old will be charged an additional € 17 per child when sharing with a full paying adult.

Children 12 years and over will be charged as an adult.

Two children (2 to 12 years) sharing their own room will be charged our single room rate.

HOTEL LA ROUSSETTE RESERVES THE RIGHT TO CHANGE THE ABOVE RATES WITHOUT NOTICE.

Minimum Stay Policy

Our minimum stay period is 3 nights accommodation on bed and breakfast basis.

Bookings of less than 3 nights may be accepted on short notice as per availability. Please contact reservations.

THE ABOVE POLICY APPLIES ONLY TO CLIENTS MAKING A RESERVATION DIRECTLY WITH HOTEL LA ROUSSETTE AND MAY DIFFER FROM THAT OF TRAVEL AGENCY AND TOUR OPERATORS.



Hotel La Roussette
www.Hotel-LaRoussette.com, Seychelles

Tel: + 248 376 245 **@:** Manager@Hotel-LaRoussette.com
Fax: + 248 376 011 **Mobile:** + 248 570 324

Check-in and Check-out Policy

All Guests are requested to fill in a check-in form provided to them upon arrival.

Guests are required to vacate their rooms at the latest **11.00 am** on their departure date. On availability, those clients who are departing late and who wish to retain their rooms past the check-out time will be charged our "Day Room" rate.

Check in time is at **12.00 noon**. Hotel La Roussette will allocate clients their room before this time should the room become available earlier. For a guaranteed early check-in the room may be reserved from the previous night at 75% of our daily rate.

Flight and Arrival info

Clients are asked to inform the Hotel's Reservation Department of their flight number and arrival time in Seychelles. Whenever possible clients should also inform the Hotel of any delays that they encounter that may affect their arrival time.

Special offers and Extras

When Hotel La Roussette agree to a special offer, a package or a discounted rate with an individual client or a representative of a group, such agreements are deemed to be a once off deal between the parties concerned and the Hotel and is not transferable.

General Conditions and liability

All reservations made are subject to the terms and conditions of Hotel La Roussette and none other shall form part of any contract between Hotel La Roussette and its clients unless those terms and conditions are mandatory by the laws of Seychelles. All statements or representations made by Hotel La Roussette's employees will be of no effect unless it is stated in writing. Hotel La Roussette will not be held responsible for any loss, damages or theft to client's properties within our establishment.

The above General Terms & Conditions are not exclusive and are subject to additions and changes without notice.

Physical address:
Hotel La Roussette, ANSE AUX PINS,
MAHÈ, SEYCHELLES

Postal address:
Hotel La Roussette, P.O. BOX 690,
VICTORIA, MAHÈ, SEYCHELLES